Companion Guide

ASC X12N 275 (005010X210)
Additional Information to Support a
Health Care Claim or Encounter

Version 5.2
February 2022

Preface

The Cigna Companion Guide supplements the HIPAA ASC X12N 275 (005010X210) Implementation Guide for Professional Health Care Claims.

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1. INTRODUCTION

1.1.   SCOPE

This Companion Guide has been designed to describe to Cigna's trading partners the format and data content of the 275 Additional Information to Support a Health Care Claim or Encounter transaction in the Electronic Data Interchange (EDI) environment.

1.2.   OVERVIEW

This Companion Guide has been written to assist you in designing and implementing the 275 transaction to meet Cigna's processing standards. The Cigna Companion Guide identifies key data elements from the transaction set that we request you provide to us. The recommendations made are to enable you to more effectively submit the 275 transaction to Cigna.

1.3.   REFERENCES

This document is a companion to the ASC X12N Implementation Guide (005010X210) Additional Information to Support a Health Care Claim or Encounter (275).

2. GETTING STARTED

2.1.   WORKING WITH CIGNA

Cigna trading partners must have an active trading partner agreement. If a third-party has been elected to perform electronic transactions, additional Trading Partner information may be required for setup.

Cigna offers multiple connectivity options, as noted in Section 4 below for exchanging EDI transactions through a consolidated Gateway managed by Cigna.

Trading partners who have an active trading partner agreement are given IDs and a URL to access the Cigna Technical Assessment Tool.

If you have additional questions please contact Cigna at this email address: **EDIEscalatedRequests@Cigna.com**

2.2.   TRADING PARTNER REGISTRATION

All trading partners who wish to submit Additional Information to Support a Health Care Claim or Encounter ASC X12 275 (Version 005010X210) must complete three technical assessments to provide Cigna with their contact information, desired connectivity method, and transaction-specific information. After completing the assessments Cigna will work with each Trading Partner to establish connectivity. Upon successful connectivity testing each Trading Partner can then begin system testing.

2.3.   SYSTEM AVAILABILITY AND DOWNTIME

The 275 transaction is available 24 hours a day, 7 days a week. However, to allow for maintenance, the 275 transactions may be unavailable on the first and third Sundays of the month from 6:00 p.m. until 10:00 p.m. EST. Batch files are queued for processing after the release window completes.

3.   TESTING WITH THE PAYER

EDI Controls

Cigna will utilize, when necessary and appropriate, both the TA1 – Interchange Acknowledgement and 999 – Functional Acknowledgement responses.

X12 Transaction Processing

- X12 transactions will be verified as originating from a Cigna recognized trading partner (authenticated) and checked for access to submit the specific X12 transaction (authorization). Failure of "authorization test" will generate a TA1 and/or 999 response back to the Trading Partner.

- X12 transactions will be checked for proper X12 structure via "envelope test validation". This insures the transaction request is complete and formatted properly. Failures of envelope tests can generate TA1 or 999 responses back to the Trading Partner.

- X12 data elements that are mapped to Cigna's copybook will be checked for validity through a defined set of "exception processing tests". If an exception occurs, the appropriate 999 response is sent back to the trading partner

- Special Test Processing: If the ISA15 (Usage Indicator) is set to T (Test Data), then the X12 request ISA10, GS04 and GS05 date and time elements are returned in the X12 response. This allows for regression test tools to validate expected data/time responses in those fields. If the ISA15 (Usage Indicator) is set to P (Production Data), then the data and time fields are populated with the current date and time.

3.1.   X12 TRANSACTION AUTHORIZATION TESTS

The following table defines the "authorization tests" to be processed on receipt of each Additional Information to Support a Health Care Claim or Encounter (275).
The authorization tests run in the order shown. Upon detection of an error, the appropriate TA1 or 999 response is sent. Multiple errors are not processed in the TA1 response since this can lead to faulty error reporting. In the 999 error response multiple errors may be sent with the exception of GS01 and GS08 errors. If both GS01 and GS08 errors are present, only the GS01 error will be sent since only 1 AK905 segment is allowed.

HIPAA Element	Authorization Tests	TA1 Response		999 Response
		TA105		AK905
N/A	Clearing House source can not be identified	013		N/A
ISA05/ISA06	Unknown clearing house (unknown ISA05/ISA06 combination)	006		N/A
ISA07/ISA08	Unknown Payor (unknown ISA07/ISA08 combination)	008		N/A
ISA14	Acknowledgment Requested	019		N/A
GS01	Unsupported Transaction Set in Group	N/A		1
GS02	Unknown Originator ID value	N/A		1
	Missing Originator ID value	N/A		1
GS03	Unknown Recipient LOB value	N/A		1
	Missing Recipient LOB value	N/A		1
GS08	Unsupported Version of Implementation Guide	N/A		2

3.2.   X12 TRANSACTION ENVELOPE TEST VALIDATION

- The following table defines the "envelope tests" to be processed on receipt of each X12 275 request.

- The envelope tests run in the order shown. Upon detection of an error, the appropriate TA1 or 999 response is sent. Multiple errors are not processed since this can lead to faulty error reporting.

HIPAA Element	Envelope Tests	TA1 Response		999 Response	
		TA105		IK502	AK905
IEA Segment	Control Number in IEA02 does not match Control Number in ISA13	001		N/A	N/A
IEA Segment	Functional Group Count in IEA01 does not match actual Functional Groups counted	021		N/A	N/A
GE Segment	Group Control Number in GE02 does not match Group Control Number in GS06	N/A		N/A	4
ST Segments	Transaction Sets Included count in GE01does not match actual Transaction Sets counted	N/A		N/A	5
ST Segments	Transaction Set Control Number in ST02 does not match Transaction Set Control Number in SE02.	N/A		3	NA
SE Segment	Number of Included Segments Count in SE01 does not match actual segment count	N/A		4	N/A

3.3.   X12 TRANSACTION EXCEPTION PROCESSING

This section will be completed in coordination with Cigna System Testing.

4.   CONNECTIVITY WITH THE PAYER / COMMUNICATIONS

4.1.   SYSTEM AVAILABILITY

The 275 is available 24 hours a day, 7 days a week. However, to allow for maintenance, the 275 transactions may be unavailable on the first and third Sundays of the month from 6:00 p.m. until 10:00 p.m. EST. Batch files are queued for processing after the release window completes.

4.2.   PROCESS FLOWS

Cigna trading partners must have an active trading partner agreement. If a third-party has been elected to perform electronic transactions, additional Trading Partner information may be required for setup.

Trading partners who have an active trading partner agreement are given IDs, passwords, and a URL to access the Cigna Technical Assessment Tool. Trading Partners will complete a minimum of three technical assessments to provide Cigna with their contact information, desired connectivity method, and transaction-specific information.

Trading partners should submit transactions according to current guidelines. Any questions regarding transmission must be submitted to Cigna EDI Customer Service.

Cigna offers the following transmission methods for securely exchanging batch transactions using the Cigna Gateway:

- SFTP/SSH-2 (PGP encryption optional)

- FTP/s SSL (PGP encryption optional)

- AS2

- VPN

- HTTP/HTTPS

- Connect:Direct (NDM)

- SOAP

- WSDL

Please Note: These are Cigna Standard offerings. If these methods cannot be applied, contact the Cigna Trading Partner help desk at **CHCTradingPartnerManagement@Cigna.com** to schedule a meeting with a Cigna TPG representative.

After establishing a transmission method, each trading partner must successfully complete testing. Information on this phase is provided in the next section of this companion guide

4.2.1.   TRADING PARTNER TESTING

Before submitting production inbound files, each trading partner should be tested.

• Trading partners should test by uploading inbound X12 files to the self-service Cigna HIPAA Validation Tool. The tool analyzes files and generates reports listing any HIPAA validation errors encountered. Once test files successfully pass the Cigna HIPAA Validation Tool, trading partners should proceed to the next step to test a file through the Cigna system.

• Trading partners should test by submitting inbound X12 files and receiving validation from Cigna that the data in the file processes as expected. Trading partner testing includes HIPAA compliance testing as well as validating the use of conditional, optional, and mutually defined components of the transaction.

Batch Submission
Flow

```
┌─────────────────────────┐
│     Trading Partner     │
└─────────────────────────┘
              │
              ▼
┌─────────────────────────┐
│    Send batch to Cigna  │
└─────────────────────────┘
              │
              ▼
           ╱──────╲                No      ┌─────────────────────┐
          ╱  Valid  ╲ ─────────────────────▶│   TA1 / 999 Error   │
         ╱  Trading  ╲                       └─────────────────────┘
         ╲  Partner  ╱                                  ▲
          ╲ Request? ╱                                  │
           ╲──────╱                                     │
              │ Yes                                     │
              ▼                                         │
           ╱──────╲                 No                  │
          ╱  Valid  ╲ ──────────────────────────────────┘
          ╲  HIPAA  ╱
           ╲  File  ╱
            ╲────╱
              │ Yes
              ▼
     ┌─────────────────┐
     │   Attachment    │
     │   Processing    │
     └─────────────────┘
              │
              ▼
     ┌─────────────────┐
     │    TA1, 999     │
     └─────────────────┘
```
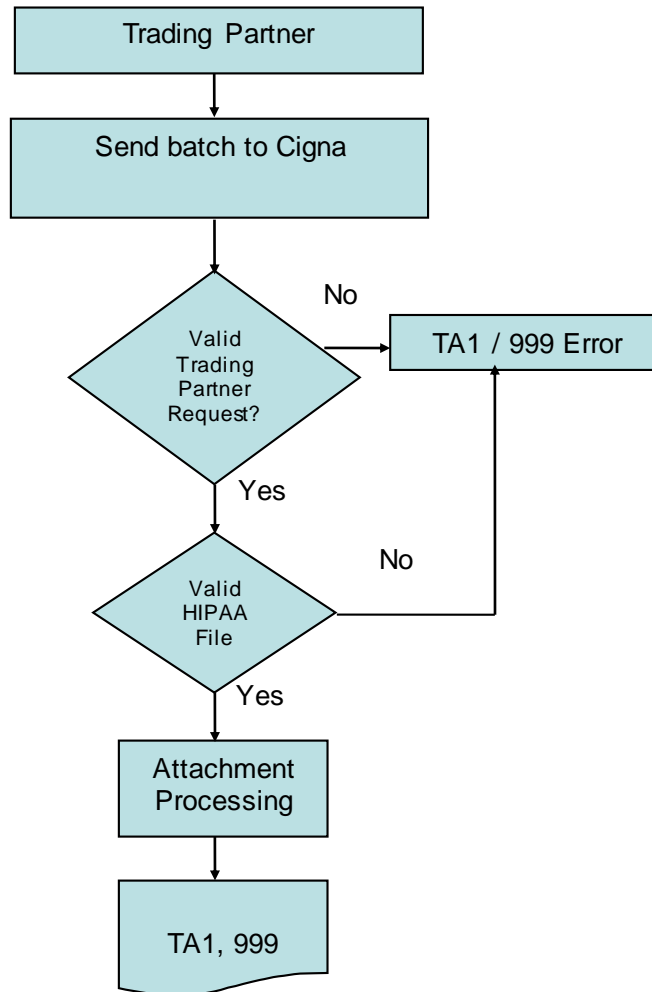
4.3.   TRANSMISSION ADMINISTRATIVE PROCEDURES

Cigna will respond to 275 transmissions with the 999. A TA1 error response is dependent on information submitted within the inbound ISA field and will be generated as follows: If the value within the ISA14 element is a '0' then no TA1 will be generated even if the interchange is rejected. If the value within the ISA14 element is a '1' then a TA1 will be generated.

Trading partners should expect to receive the 999 within 4 hours of Cigna receipt of the 275.

Cigna has standard file naming conventions for inbound and outbound files. This information will be shared in a Welcome Package during the onboarding process.

4.3.1.   RE-TRANSMISSION PROCEDURE

Retransmission of 275 attachments must use a new file name.

4.4.   COMMUNICATION PROTOCOL SPECIFICATIONS

Communication Protocol Specifications are not required for Batch Processing.

4.5.   SECURITY AND AUTHENTICATION REQUIREMENTS

For security and authentication information refer to section 11 below.

5. CONTACT INFORMATION

5.1. EDI CUSTOMER SERVICE

Most questions can be answered by referencing this Companion Guide. If you have additional questions related to Cigna's 275 transaction, contact the Claim Intake Team for reporting of 5010 status/issues: **EDIEscalatedRequests@Cigna.com**

5.2. EDI TECHNICAL ASSISTANCE

For technical questions related to Cigna's 275 transaction, contact the Customer Support Center at 1.800.810.3388

5.3. PROVIDER SERVICE NUMBER

Contracting, Provider Service and Credentialing questions, contact 1.800.88Cigna (882.4462).

5.4. APPLICABLE WEBSITES / E-MAIL

For information about Cigna policies, coverage positions and claim edits access the secure provider website at **www.cignaforhcp.com**. Registration is required.

6. CONTROL SEGMENTS / ENVELOPES

6.1. ISA – IEA (275)

This section describes the use of the Interchange Control segments, ISA and IEA. These segments mark the beginning and ending of an interchange. The ISA segment has a fixed length and all the elements within this segment must be populated. This segment includes a description of the expected sender and receiver codes and delimiters. The first element delimiter in the ISA segment is an Asterisk (*) which will be used as the delimiter throughout the transaction. The final character in the ISA segment is a Tilde (~) will be used as the delimiter for each segment in the transaction.

The ">" (greater than) or "<" (less than) characters should not be used as the Segment, Element, Repetition Separator (ISA11), or component Element Separator (ISA16) delimiters as this will cause an application failure and cause a delay in the processing of the file.

Segment ID	Element ID	Name	Code	Definition of Code / Notes
ISA		Interchange Control Header Segment		
	ISA01	Authorization Information Qualifier	'00'	No Authorization Information Present
	ISA02	Authorization Information	10 'spaces'	Authorization Information
	ISA03	Security Information Qualifier	'00'	No Security Information Present
	ISA04	Security Information	10 'spaces'	No Security Information Note: Value should always be 'spaces'
	ISA05	Interchange ID Qualifier of Sender	'ZZ'	Mutually defined
	ISA06	Interchange Sender ID	<Sender ID>	Interchange Sender ID for Trading Partner
	ISA07	Interchange ID Qualifier of Receiver	'01' '20' '27' '28' '30'	U.S. Federal Tax Identification Number

			'ZZ'	
	ISA08	Interchange Receiver ID	'029053964' '555550000' '623080000' '623080001' '029053964P' '029053964T' '043138814-11248' '807050000000000' '807050210'	Interchange Receiver ID for Cigna
	ISA09	Interchange Date	Format: YYMMDD	Date of the interchange See note for ISA15
	ISA10	Interchange Time	Format: HHMM	Time of the interchange See note for ISA15
	ISA11	Repetition Separator	'^'	Repetition Separator is a delimiter used to separate repeated occurrences of simple data element or composite data structure
	ISA12	Interchange Control Version Number	'00501'	Standards Approved for Publication by ASC X12 Procedures Review Board through October 2003
	ISA13	Interchange Control Number	<Interchange Control Number>	Control Number used by the interchange sender; must be identical to the associated Interchange Trailer IEA02
	ISA14	Acknowledgment Requested	'0' '1'	0: No Acknowledgement Requested 1: Acknowledgement Requested
	ISA15	Usage Indicator; Code to indicate whether data enclosed by this interchange envelope is test or production information	'T' 'P'	'T': Test data Note: Date and Time fields in ISA09, ISA10, GS04 and GS05 are returned in the X12 response. 'P': Production Data Note: Date and time fields are populated with current date and time.
	ISA16	Component Element Separator	:	Component element separator is a delimiter and not a data element
IEA		Interchange Control Trailer Segment		
	IEA01	Number of Included Functional Groups	<Number of Included Functional Groups>	Cigna Functional Group count
	IEA02	Interchange Control Number	<Interchange Control Number>	Cigna Interchange Control Number

6.2.   GS – GE (275)

This section describes the Functional Group Control segments, GS and GE. These segments identify the application sender and receiver codes. The GS Control Segment indicates the beginning of a Functional Group and the GE Control Segment indicates the ending of a Functional Group. These control segments describe how Cigna expects a Trading Partner to send functional groups and how Cigna will send functional groups back to the Clearinghouse.

Segment ID	Element ID	Name	Code	Definition of Code / Notes
GS		Functional Group Header		
	GS01	Functional Identifier Code	'PI'	Additional Information to Support a Health Care Claim or Encounter (275) – Patient Information
	GS02	Application Sender's Code	<Sender Code>	Code identifying party sending transmission; codes agreed to by trading partners.
	GS03	Application Receiver's Code	'029053964' '623080000' '623080001' '029053964P" '029053964T 'CBH' '07050000000000' '80705' '807050210'	Code identifying party receiving transmission. Valid Values are "Cigna" or CBH
	GS04	Date	Format: CCYYMMDD	Date of functional group creation
	GS05	Time	Format: HHMM	Creation time
	GS06	Group Control Number	<Group Control Number>	Assigned number originated by sender; Control Number must be equal same data element in Group Trailer, GE02.
	GS07	Responsible Agency Code	'X'	Accredited Standards Committee X12. Value should always be 'X'.
	GS08	Version / Release / Industry Identifier Code	'005010X210'	Health Care Claim: 275 Implementation Guide originally published in February 2008 as "005010X210",
GE		Functional Group Trailer		
	GE01	Number of Transaction Sets Included	<Number of Transaction Sets Included>	Number of transactions included
	GE02	Group Control Number	<Group Control Number>	Group Control Number must be identical to same data element in functional group header, GS06.

6.3.   ST – SE (275)

This section indicates the beginning and the ending of a transaction set and provides the count of the transmitted segments including the beginning (ST) and ending (SE) segments. These segments also provide a Transaction Set Control Number which must be identical in each segment.

Segment ID	Element ID	Name	Code	Definition of Code / Notes
ST		Transaction Set Header		
	ST01	Transaction Set Identifier Code	'275'	Additional Information to Support a Health Care Claim or Encounter
	ST02	Transaction Set Control Number	<Transaction Set Control Number>	Transaction Set Control Number assigned by sending party. The transaction set control numbers in ST02 and SE02 must be identical.

	ST03	Implementation Convention Reference	'005010X210'	Always matches GS08
SE		Transaction Set Trailer		
	SE01	Transaction Segment Count	<Total Segments>	Total number of segments included in a transaction set including ST and SE segments
	SE02	Transaction Set Control Number	<Transaction Set Control Number>	Transaction Set Control Number assigned by sending party

7. PAYER SPECIFIC BUSINESS RULES AND LIMITATIONS

Cigna accepts the maximum number of occurrences of loops and segments and all code values as stipulated in the HIPAA transaction and code set regulations. However, Cigna does not utilize all information that can be transmitted. This document delineates the Cigna criteria which could impact transaction submission.

To improve the matching process, Cigna encourages the Unsolicited 275 be submitted BEFORE the 837 is submitted and after the receipt of the 999 for the submitted 275.
If the 837 and its associated 275 are submitted in the same Interchange, Cigna would prefer that the 837 be the first transaction group within the Interchange.

837 / 275 Matching

Unsolicited 275 Matching criteria:

The PWK06 from the 837 and the TRN02 of the 275 are the primary matching keys. The value must be unique on a per attachment basis. The unsolicited 275 must contain the same number of TRN02 segments as the matching 837 PWK06 segments. Multiple unsolicited 275s for a single claim must not be submitted. The NM109 value is also part of the matching key and must match.

837	275	
NM1*41********9999999999~	NM1*41********9999999999~	NM109 Submitter ID must match
PWK**EL****275_MATCHING_KEY_001~	LX*1~ TRN**275_MATCHING_KEY_001~	837 PWK06 matches to the 275 LX TRN02
PWK**EL****275_MATCHING_KEY_002~	LX*2~ TRN**275_MATCHING_KEY_002~	837 PWK06 matches to the 275 LX TRN02
PWK**EL****275_MATCHING_KEY_003~	LX*3~ TRN**275_MATCHING_KEY_003~	837 PWK06 matches to the 275 LX TRN02

- On the 837 claim, the PWK02 value should only be set to 'EL' (Electronic Only) in the following scenarios:
    - When a corresponding 275 transaction is being sent by you, the submitter of the claim
    - When the provider indicates in the claim that NEA will be submitting an attachment on the providers' behalf
    - When there is an agreement between the Trading Partner and Cigna of the PWK to share customized data in which case the PWK02 = EL and the PWK06 begins with //

- For all other attachments being submitted where Cigna would be expected to pick up the attachment in a separate location, the PWK02 should = FT (File Transfer) on the 837.

Solicited 275 matching criteria

The TRN02 from the 277 RFAI and the TRN02 of the 275 are the primary matching keys. The solicited 275 must contain the same ACN value for each TRN02 segment. The NM109 value is also part of the matching key and must match.

277 RFAI	275	
NM1*41********9999999999~	NM1*41********9999999999~	NM109 Submitter ID must match
2200D TRN**CIGNA_GATEWAY_ACN~	LX*1~ TRN**CIGNA_GATEWAY_ACN~	**G**ateway **A**ttachment **C**ontrol **N**umber (GACN) must be returned in order to complete the match. The value will be present on each TRN02 of 275.
	LX*2~ TRN**CIGNA_GATEWAY_ACN~	
	LX*3~ TRN**CIGNA_GATEWAY_ACN~	

Loop 2100B BIN02

If the field contains any other attachment types besides PDF, JPG, PNG, TIF, BMP, GIF or HL7-CDA XML, the 275 will be rejected

If this field exceeds 64 megabytes, the 275 will be rejected

275 005010X210 BIN segment Formats

- All Images (PDF, JPG, PNG, TIF, BMP, GIF,HL7) submitted in the BIN segment must be base64 encoded with the proper standard MIME header.

MIME Header Example

```
BIN*68820*MIME-Version: 1.0
Content-Type: image/jpeg
Content-Transfer-Encoding: base64
Content-Disposition: attachment; filename="xray.jpg"
```
```
/9j/4AAQSkZJRgABAQEASABIAAD/2wBDAAkGBgYHBgkHBwkNCQcJDQ8LCQkLDxEODg8ODhEUDxAQ
EBAPFBEUFRYVFBEaGhwcGholJCQkJSgoKCgoKCoj/2wBDAQoJCQ4ODhgRERgZFBIUGR8eHh4e
HyIfHx8fHyIkISAgICAhJCMkIiIiJCMmJiQkJiYoKCgoKCgoKCgoKCj/wgARCAMABAADAREA
AhEBAxEB/8QAGwABAAMBAQEBAAAAAAAAAAAAEDBAIFBgf/xAAYAQEBAQEBAAAAAAAAAAAAAAAA
AQIDBP/aAAwDAQACEAMQAAAB+GAAAAAAAABLJJAJJAAAAAJJAAABBIAJJAETOBCgAQhUKAAEE
```

- Multi-part MIME in BIN02 segment is not supported. If the 275 contains a Multi-part BIN02, the 275 will be rejected.
- The MIME header must have a ASCII CRLF character separating each line.
- The base64 encoded image data will be formatted so that there is only 76 characters per line with each line ending in the ASCII CRLF character.
- The valid combinations of the Content-Type element of the MIME header are shown in the following table.

PDF	application/pdf
JPG	image/jpg
PNG	image/png
BMP	image/bmp
GIF	image/gif
TIF	Image/tif
HL7	application/x-hl7-cda-level-one+xml

If an 837 associated with a submitted 275 is rejected, a new 275 must be resubmitted along with the corrected 837, unless the corrected 837 contains the exact value in the PWK06 that is contained with the submitted 275 TRN02 and is resubmitted within 30 days of the rejection.

The total number of attachment pages contained in the 275 for a single claim must not exceed 999 pages.

Please Note:

Dental
Cigna dental provides a list of scenarios to dentists showing when an attachment is always required.

Therefore Cigna will accept and process attachments that are included in the unsolicited list, as well as solicited attachments requested via the 277 RFAI.

Medical and Behavioral

Cigna medical and behavioral do not have any proactive attachment requirements.

Therefore, Cigna will only process medical attachments requested via the 277 RFAI.

8. ACKNOWLEDGEMENTS AND OR REPORTS

Cigna will generate the TA1/999 acknowledgement for all inbound X12 transactions.

The following is the file naming convention for 999:

Node 1: File name
Format (with dashes separating these fields):

- Original inbound filename
- Time (hhmmss)
- Sequence (used when more than one acknowledgment has the same time stamp)
- 999

Node 2: File extension
Examples:
- PROVIDERABC_837P_COBRA-124729-6-999.dat
- TPAXYZ_837_Dental -184715-5-999.dat
- Inst837-014654-3-999.dat

The following is the file naming convention for TA1:

Node 1: File name
Format (with dashes separating these fields):
- Original inbound filename
- Time (hhmmss)
- Sequence (used when more than one acknowledgment has the same time stamp)
- TA1

Node 2: File extension
Examples:
- PROVIDERABC_837P_COBRA-124729-6-TA1.dat
- TPAXYZ_837_Dental -124715-5-TA1.dat
- Inst837-124654-3-TA1.dat

9. TRADING PARTNER AGREEMENTS

Trading Partner Agreements for existing Partners are currently on file with Cigna. For new Trading Partners please contact: **EDIEscalatedRequests@Cigna.com**

10. TRANSACTION SPECIFIC INFORMATION (LOOPS)

A Transaction Loop is a group of related segments. Cigna specific values are required for the elements which comprise the segments for the 275 Transaction Loops. The following section identifies these loops, their segments and their required element values:

Not applicable

10.1.   APPENDICES

10.2.   IMPLEMENTATION CHECKLIST

Once you receive Welcome Package, please sign on and test connectivity.

10.3.   BUSINESS SCENARIO

Not applicable.

10.4.   TRANSMISSION EXAMPLE

Not applicable.

10.5.   TRADING PARTNER SET UP REQUEST FORM

Trading partners who have an active trading partner agreement are given IDs, passwords, and a URL to access the Cigna Technical Assessment Tool. Trading Partners will complete a minimum of three

technical assessments to provide Cigna with their contact information, desired connectivity method, and transaction-specific information.

Trading partners should submit transactions according to current guidelines. Any questions regarding transmission must be submitted to Cigna EDI Customer Service.

Cigna offers the following transmission methods for securely exchanging batch transactions using the Cigna Gateway:

- SFTP/SSH-2 (PGP encryption optional)

- FTP/s SSL (PGP encryption optional)

- AS2

- VPN

- HTTP/HTTPS

- Connect:Direct (NDM)

- SOAP

- WSDL

Please Note: These are Cigna Standard offerings. If these methods cannot be applied, contact the Cigna Trading Partner Management help desk at **CHCTradingPartnerManagement@Cigna.com** to schedule a meeting with a Cigna TPM representative.

After establishing a transmission method, each trading partner must successfully complete testing. Information on this phase is provided in the next section of this companion guide.

Before submitting production inbound files, each trading partner should be tested.

- Trading partners should test by uploading inbound X12 files to the self-service Cigna HIPAA Validation Tool. The tool analyzes files and generates reports listing any HIPAA validation errors encountered. Once test files successfully pass the Cigna HIPAA Validation Tool, trading partners should proceed to the next step to test a file through the Cigna system.

- Trading partners should test by submitting inbound X12 files and receiving validation from Cigna that the data in the file processes as expected. Trading partner testing includes HIPAA compliance testing as well as validating the use of conditional, optional, and mutually defined components of the transaction.

10.5.1. ROLES AND RESPONSIBILITIES

Trading Partner:
- Provide Cigna with accurate contact information.
- Complete the Technical assessments. This information will be used to set the trading partner up in the system.
- Coordinate testing with Cigna for the communication option selected.

Cigna:
- The Cigna Trading Partner Management team will contact your trading partner regarding any connectivity set-up/testing.
- Trading Partner communications of actual production date.
- Install changes based upon the pre-established Cigna production release procedures.

Cigna Business Area/Application Technical Support:
- Completion of data testing as needed

10.6.   CHANGE SUMMARY

This section describes the differences between the current Companion Guide and previous guide(s).

Date	Version	Description	Author
3/10/2015	1.0	Initial Version	Karen Roberg
9/14/2016	2.0	Updated with MIME Header information order of submission and splitting of 275s for single claim and rejection of Multi-part MIME	Karen Roberg
10/26/16	3.0	Updated to include below info: • Images (PDF, JPG, PNG, TIF, BMP, GIF) submitted in the BIN segment must be base64 encoded with the proper standard MIME header. The MIME header must be delimited by ASCII new line characters CRLF. • The PWK segment, on the 837, should only be submitted with a PWK02 = EL (Electronic Only – used when attachment is being submitted in a separate transaction), when a corresponding 275 transaction is being sent. For any proprietary attachments being submitted, the PWK02 = FT (File Transfer) should be submitted on the 837. The only exception to this would be an agreed upon use, between the Trading Partner and Cigna, of the PWK to share customized data, in which case the PWK02 = EL and the PWK06 begins with // • Cigna has relaxed the HIPAA compliance edit requiring the date of service to accommodate Dental Predeterminations (1000D DTP segment).	
Oct,31, 2017	4.0	Changes made to PAYER SPECIFIC BUSINESS RULES AND LIMITATIONS	Gurina B.

Feb, 05, 2018	5.0	Updates made to Unsolicited 275 Matching criteria	Gurina B.
June 1, 2021	5.1	• Updates made to info related to the PWK segment on the 837 claim and matching to attachments (bottom of Page 13) • Updated Section 4.3 Transmission Administrative Procedures to reference the Welcome Package.	Taylor Morelli-Zwiebel
February 14, 2022	5.2	Further clarified the PWK02 value rules for the matching claim starting on page 13	Taylor Morelli-Zwiebel