

Instructions for submitting a Arizona Prior Authorization Form

For Medical Providers

To submit a Arizona prior authorization form electronically, providers must register for access to Cigna's online prior authorization tool.

To initiate registration for the tool, send an email to PMAC@Cigna.com. Include the following information with your submission:

- Provider or facility name
- Mailing address
- Email address
- Contact name
- Contact telephone number

If you prefer to submit a prior authorization form via fax, please send it to **866.873.8279**.

To contact Cigna's Coverage Review Team, please call the phone number listed on the back of the customer's ID card or 800.Cigna24 (800.244.6224).



All Cigna Healthcare products and services are provided exclusively by or through operating subsidiaries of The Cigna Group, including Cigna Health and Life Insurance Company (CHLIC), Connecticut General Life Insurance Company, Evernorth Behavioral Health, Inc., Evernorth Care Solutions, Inc., Express Scripts, Inc., or their affiliates.

PCOMM-2022-1531-MA

ARIZONA STANDARD PRIOR AUTHORIZATION REQUEST FORM FOR HEALTH CARE SERVICES

SECTION I – SUBMISSION

Subscriber Name:	Phone:	Fax:	Date:
------------------	--------	------	-------

SECTION II – REASON FOR REQUEST

Review Type: <input type="checkbox"/> Non-Urgent <input type="checkbox"/> Urgent	Clinical Reason for Urgency:	
Request Type: <input type="checkbox"/> Initial <input type="checkbox"/> Extension/Renewal/Amendment	Prev. Auth. #:	

SECTION III – REVIEW

Expedited/Urgent Review Requested: By checking this box and signing below, I certify that applying the standard review time frame may seriously jeopardize the life or health of the patient or the patient’s ability to regain maximum function.

Signature of Prescriber or Prescriber’s Designee: _____

SECTION IV – PATIENT INFORMATION

Name:	Phone:	DOB:	<input type="checkbox"/> Male <input type="checkbox"/> Female
Member Name (if different from Section I):	Member ID #:	Group Name or Number:	

SECTION V – PROVIDER INFORMATION

Requesting Provider or Facility		Service Provider or Facility	
Name:		Name:	
NPI #:	Specialty:	NPI #:	Specialty:
Phone:	Fax:	Phone:	Fax:
Contact Name:	Phone:	Service Care Provider’s Name:	
Requesting Provider’s Signature and Date (if required):		Phone:	Fax:

SECTION VI – SERVICES REQUESTED (WITH CPT, CDT, OR HCPCS CODE) AND SUPPORTING DIAGNOSES (WITH ICD CODE)

Planned Service or Procedure	Code	Start Date	End Date	Diagnosis Description (ICD version__)	Code

Inpatient Outpatient Provider Office Observation Home Day Surgery Other: _____

Physical Therapy Occupational Therapy Speech Therapy Cardiac Rehab Mental Health/Substance Abuse

Number of Sessions: _____ Duration: _____ Frequency: _____ Other: _____

Home Health: Order Attached? Yes No Nursing Assessment Attached? Yes No

Number of Visits: _____ Duration: _____ Frequency: _____ Other: _____

SECTION VII – CLINICAL DOCUMENTATION (Attach additional documentation as needed)

ARIZONA STANDARDIZED PRIOR AUTHORIZATION REQUEST FOR MEDICATION, DME, AND MEDICAL DEVICE

SECTION I – SUBMISSION

Subscriber Name:	Phone:	Fax:	Date:
------------------	--------	------	-------

SECTION II – REASON FOR REQUEST

Check one:	<input type="checkbox"/> Initial Request	<input type="checkbox"/> Continuation/Renewal Request
Reason for request: (check all that apply)		<input type="checkbox"/> Prior Authorization
<input type="checkbox"/> Step Therapy, Formulary Exception		<input type="checkbox"/> Medical Device
<input type="checkbox"/> Quantity Exception		<input type="checkbox"/> Durable Medical Equipment (DME)
<input type="checkbox"/> Specialty Drug		<input type="checkbox"/> Other (please specify) _____

SECTION III – REVIEW

<input type="checkbox"/>	Expedited/Urgent Review Requested: By checking this box and signing below, I certify that applying the standard review time frame may seriously jeopardize the life or health of the patient or the patient's ability to regain maximum function.
Signature of Prescriber or Prescriber's Designee: _____	

SECTION IV – PATIENT INFORMATION

Name:	Phone:	DOB:	<input type="checkbox"/> Male	<input type="checkbox"/> Female
Address:	City:	State:	ZIP Code:	
Subscriber Name (if different from Section I):	Member ID #:	Group Name or Number:		
BIN # (if available):	PCN (if available):	Rx ID # (if available):		

SECTION V – PRESCRIBER/ORDERING PROVIDER INFORMATION

Name:	NPI #:	Specialty:		
Address:	City:	State:	ZIP Code:	
Phone:	Fax:	Office Contact Name:	Contact Phone:	

SECTION VI – PRESCRIPTION DRUG INFORMATION

(If this is a compound drug, identify all ingredients in Section VI, below.)

Requested Drug Name:				
Strength:	Route of Administration:	Quantity:	Days' Supply:	Expected Therapy Duration:
To the best of your knowledge this medication is:				
<input type="checkbox"/> New therapy <input type="checkbox"/> Continuation of therapy (approximate date therapy initiated: _____)				
For Provider Administered Drugs Only:				
HCPCS Code: _____ NDC #: _____ Dose Per Administration: _____				

ARIZONA STANDARDIZED PRIOR AUTHORIZATION REQUEST FOR MEDICATION, DME, AND MEDICAL DEVICE

SECTION VII — PRESCRIPTION COMPOUND DRUG INFORMATION

Compound Drug Name:					
Ingredient	NDC #	Quantity	Ingredient	NDC #	Quantity

SECTION VIII — PRESCRIPTION DME or MEDICAL DEVICE INFORMATION

Requested DME or Medical Device Name:	Expected Duration of Use:	HCPCS Code (If applicable):
---------------------------------------	---------------------------	-----------------------------

SECTION IX — PATIENT CLINICAL INFORMATION

Patient's diagnosis related to this request:	ICD Version:	ICD Code:
Patient's diagnosis related to this request:	ICD Version:	ICD Code:

Drugs patient has taken for this diagnosis: *(Provide the following information to the best of your knowledge)*

Drug Name	Strength	Frequency	Dates Started and Stopped or Approximate Duration	Describe Response, Reason for Failure, or Allergy

Drug Allergies:	Height (if applicable):	Weight (if applicable):
-----------------	-------------------------	-------------------------

Relevant laboratory values and dates (attach or list below):

Date	Test	Value

SECTION X — JUSTIFICATION (Provide or attach any additional justification here: Notes, Treatment plans, lab/test results, etc)